

# Effortless connection and collaboration

With Mersive Pro, turn ordinary spaces into **interactive experiences**.

Mersive Pro, featuring our Gen4 Pod, revolutionizes collaboration in healthcare, education, and business environments. This robust setup supports dual HDMI outputs for versatile displays and enables advanced interactions without the high cost. Upgrade to seamless, high-efficiency collaboration today.



Gen4 Pod, included  
with Mersive Pro

## Benefits

### Minimal learning curve

With an exceptionally easy setup and intuitive user experience, adoption is swift, and training is easy.

### Universal compatibility

Whether it's a tablet, smartphone, or laptop, Mersive speaks the language of every device.

### Personalization

Transform any space into an intelligent meeting ground without cable clutter or the risk of lost accessories.

### Remote Device Management

Comprehensive tools for viewing device details, statuses, and managing the device fleet, including device down detection and license management.

### Secure connections

Built with robust security measures, Mersive Pro with Gen4 Pod protects sensitive information, adhering to industry-leading compliance standards.

### Invisible technology with visible impact

Transform any space into an intelligent meeting ground without cable clutter or the risk of lost accessories.



# Getting Started

## Before You Begin

Ensure you have a stable internet connection during setup. If you're setting up the device on a corporate network, you may need to allowlist certain URLs to allow access to Mersive cloud services. Please consult your IT department for assistance.

### What's in the Box

- Mersive Gen4 Pod

### Not Included

- Power supply
- Ethernet cable
- HDMI cable

## Step 1: Powering Up the Device

You can power your Mersive Gen4 Pod using PoE+ or a DC power supply (sold separately). When you connect your device to an appropriate power supply, the light next to the power port will light up to indicate the device is receiving power.

## Step 2: Connecting the HDMI Cable

Plug the HDMI cable into the HDMI port on the back of the pod and the other end into an HDMI port on your display device, such as a monitor or projector. An activation screen will be displayed.

## Step 3: Initial Power Up and Status Light

When you power it on, the Mersive pod automatically enables Bluetooth for AirPlay discovery and broadcasts an SSID as a Wi-Fi access point. The status bar light on the device will indicate the current status:

**Blinking White:** No internet connection

**Solid White:** Successful internet connection, not yet activated

**Blinking Blue:** Bluetooth pairing mode (slow) or device loading/updating (fast)

**Green:** Ready for sharing (solid) or idle (slow "breathe")

**Purple:** In use for content sharing or digital signage

## Step 3a: Connecting via Wired Ethernet

Connect one end of the Ethernet cable to your pod and the other end to an available port on your router or switch. The device should automatically detect the Ethernet connection.

OR

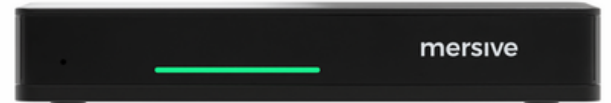
## Step 3b: Connecting via Wi-Fi

On your laptop or mobile device, search for the device's wireless SSID among your available Wi-Fi networks; it begins with 'MER-'. The characters after 'MER-' match the pod's serial number, which is also the password. After connecting to that Wi-Fi network, enter 10.42.0.1 in your browser. Follow the on-screen prompts to connect the pod to your Wi-Fi network.

## Step 4: Activation and Setup

Once connected to your display, the Mersive Pod will guide you through setup. Follow the activation instructions to create a user and set up device management. Then use the available management tools to configure the Pod.

## mersive GEN4 POD



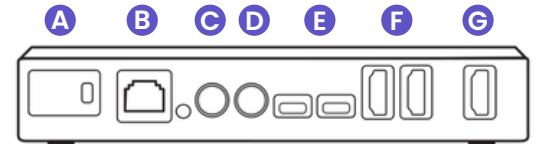
FRONT



BACK

# Technical Specifications

|                                           |                                                                                                                                                                                                               |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Size                                      | 180mm x 90mm x 30mm                                                                                                                                                                                           |
| Weight                                    | 0.8 lb / 362.9 g                                                                                                                                                                                              |
| Ethernet                                  | 10/100/1000                                                                                                                                                                                                   |
| Wireless                                  | Wi-Fi 6, 802.11 a/b/g/n/ac/ax compliant, MIMO 2x2                                                                                                                                                             |
| Bluetooth                                 | Bluetooth 5.3                                                                                                                                                                                                 |
| Streaming Video Support                   | 4K (4096 x 2160 @ 60Hz), HD (1920x1080 @ up to 60Hz), SD (1280x720 @ up to 60Hz)                                                                                                                              |
| Output                                    | Dual HDMI 2.0b, up to 4K (3840x2160)<br>Dual USB-C                                                                                                                                                            |
| Operating Temperature, Humidity (Ambient) | 0° C (32° F) to 35° C (95° F), 30% RH to 70% RH                                                                                                                                                               |
| Power Input                               | PoE+ source compliant to IEEE 802.3 at Type 2 or UL/IEC/EN Certified power source of 12VDC, 2A (PS2/LPS) rating with barrel connector of 5.5mm outer diameter, 2.1mm inner diameter, center positive polarity |
| Maximum Power Consumption                 | 24W                                                                                                                                                                                                           |
| Protocols                                 | WebRTC, AirPlay, Google Cast, Miracast                                                                                                                                                                        |
| Warranty                                  | Limited 3-year manufacturer's hardware warranty                                                                                                                                                               |



- A** Kensington Lock | Cerradura Kensington | Serrure Kensington | Kensington Schloss | Kensington 锁
- B** Ethernet (POE+) | 以太网网络供电+
- C** DC Power | Energía DC | Courant continu | Gleichstromversorgung | 直流电源
- D** Audio Out | Salida de audio | Sortie audio Audio Ausgang | 音频输出
- E** USB x 2
- F** HDMI 2.0 Out x 2
- G** HDMI 2.0 In



**IMPORTANT:** Use requires acceptance of the end user license agreement presented during setup.

**IMPORTANTE:** El uso requiere la aceptación del acuerdo de licencia de usuario final presentado durante la instalación.

**IMPORTANT:** L'utilisation nécessite l'acceptation du contrat de licence d'utilisateur final présenté lors de l'installation.

**WICHTIG:** Für die Nutzung ist die Annahme der Endbenutzer-Lizenzvereinbarung erforderlich, die während der Einrichtung angezeigt wird.

**重要提示:** 使用时需要接受安装过程中显示的最终用户许可协议。

At Mersive, we are at the forefront of developing versatile collaboration software, consciously designed to meet the dynamic needs of businesses, educational institutions, and healthcare facilities. Our solutions emphasize intuitive operation, secure data handling, and interoperability to enhance teamwork, learning, and patient engagement, fostering a culture of innovation and connectivity in every interaction.

