

Effortless connection and collaboration

With Mersive Pro, turn ordinary spaces into **interactive experiences**.

Mersive Pro, featuring our Gen4 Pod, revolutionizes collaboration in healthcare, education, and business environments. This robust setup supports dual HDMI outputs for versatile displays and facilitates advanced interactions without significant costs. Upgrade to seamless, high-efficiency collaboration today.



Benefits

Minimal learning curve

With an exceptionally easy setup and intuitive user experience, adoption is swift and training is minimal.

Universal compatibility

Whether it's a tablet, smartphone or laptop, Mersive speaks the language of all your devices.

Personalization

Customizable idle screen options via our webbased management portal—including background images, transitions, connection instructions and calendar overlays.

Remote Device Management

Comprehensive tools for viewing device details, statuses, and managing the device fleet, including device down detection and license management.

Secure connections

Built with robust security measures, Mersive Pro with Gen4 Pod protects sensitive information, adhering to industry-leading compliance standards.

Invisible technology with visible impact

Transform any space into an intelligent meeting ground without the clutter of cables or risk of lost accessories.





Getting Started

Before You Begin

Ensure you have a stable internet connection for the setup process. If you're setting up the device on a corporate network, you may need to allowlist certain URLs to allow access to Mersive cloud services. Please consult your IT department for assistance.

What's in the Box

Mersive Gen4 Pod

Not Included

- Power supply
- Ethernet cable
- HDMI cable

mersive GEN4 POD





Step 1: Powering Up the Device

Your Mersive Gen4 Pod may be powered using PoE+ or a DC power supply (sold separately). When you connect your device to an appropriate power supply, the light next to the power port will light up to indicate the device is receiving power.

Step 2: Initial Power Up and Status Light

Upon powering up, the Mersive Pod broadcasts an SSID as a WiFi access point. The status bar light on the device will indicate the current status:

Blinking White: No internet connection

Solid White: Successful internet connection, not yet activated

Blinking Blue: Bluetooth pairing mode (slow) or device loading/updating (fast)

Green: Ready for sharing (solid) or idle (slow "breathe") **Purple:** In use for content sharing or digital signage

Step 3a: Connecting via Wired Ethernet

Connect one end of the Ethernet cable to your Pod and the other end to an available port on your router or switch. The device should automatically detect the Ethernet connection.

OR

Step 3b: Connecting via WiFi

On your laptop or mobile device, search for the device's wireless SSID, which begins with 'MER-'. (The characters after MER- correspond to the serial number of the Pod device.) Connect to that WiFi network, then go to https://mersive.device in a web browser. Follow the prompts to connect the Pod to your WiFi network.

Step 4: Connecting the HDMI Cable

Plug one end of the HDMI cable into the HDMI port on the back of the Pod and the other end into an HDMI port on your display device, such as a monitor or projector. An activation screen will display.

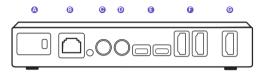
Step 5: Activation and Setup

Once connected to a display device, the Mersive Pod will guide you through the necessary steps to complete the setup process. Follow the activation instructions to create a user and device management organization. Then use the available management tools to configure the Pod.



Technical Specifications

Size	180mm x 90mm x 30mm
Weight	0.8 lb / 362.9 g
Ethernet	10/100/1000
Wireless	Wi-Fi 6, 802.11 a/b/g/n/ac/ax compliant, MIMO 2x2
Bluetooth	Bluetooth 5.3
Streaming Video Support	4K (4096 x 2160 @ 60Hz), HD (1920×1080 @ up to 60Hz), (1280×720 @ up to 60Hz)
Output	Dual HDMI 2.0b, up to 4K (3840x2160) Dual USB-C
Operating Temperature, Humidity (Ambient)	0° C (32° F) to 35° C (95° F), 30% RH to 70% RH
Power Input	PoE+ source compliant to IEEE 802.3 at Type 2 or UL/IEC/EN Certified power source of 12VDC, 2A (PS2/LPS) rating with barrel connector of 5.5mm outer diameter, 2.1mm inner diameter, center positive polarity
Maximum Power Consumption	24W
Warranty	Limited 3-year manufacturer's hardware warranty



- A Kensington Lock | Cerradura Kensington | Serrure Kensington | Kensington Schloss | Kensington 锁
- B Ethernet (POE+) | 乙太網路供電+
- C DC Power | Energía DC | Courant continu | Gleichstromversorgung | 直流电源
- D Audio Out | Salida de audio | Sortie audio Audio Ausgang | 音频输出
- E USB x 2
- HDMI 2.0 Out x 2
- G HDMI 2.0 In







IMPORTANT: Use requires acceptance of the end user license agreement presented during setup.

IMPORTANTE: El uso requiere la aceptación del acuerdo de licencia de usuario final presentado durante la instalación.

IMPORTANT: L'utilisation nécessite l'acceptation du contrat de licence d'utilisateur final présenté lors de l'installation.

WICHTIG: Für die Nutzung ist die Annahme der Endbenutzer-Lizenzvereinbarung erforderlich, die während der Einrichtung angezeigt wird.

重要提示:使用时需要接受安装过程中显示的最终用户许可协议。

At Mersive, we are at the forefront of developing versatile collaboration software, consciously designed to meet the dynamic needs of businesses, educational institutions, and healthcare facilities. Our solutions emphasize intuitive operation, secure data handling, and interoperability to enhance teamwork, learning, and patient engagement, fostering a culture of innovation and connectivity in every interaction.

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